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CENTRAL FAX CENTER****PATENT****DOCKET NO.: MSFT-1969****MAR 23 2006****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****In Re Application of:****Lucas, et al.****Application No.: 09/645014****Filing Date: 08/23/2000****For: REMOTE SOFTWARE INSTALLATION AND MAINTENANCE****Confirmation No.: 1899****Group Art Unit: 2124****Examiner: Chavis****CERTIFICATE OF FACSIMILE TRANSMISSION**DATE: *March 23, 2006*I HEREBY CERTIFY THAT THIS PAPER IS BEING  
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273-8400 ON THE DATE LISTED ABOVE.*Joanne Gallagher*  
Joanne Gallagher**CHANGE OF CORRESPONDENCE ADDRESS**

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I am the:

- ☐ Applicant/Inventor.
- ☐ Assignee of record of the entire interest. Statement under 37 CFR § 3.73(b) is enclosed.

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**DOCKET NO.: MSFT-1969**

Date: *March 17, 2006*

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